



April 24, 2007

Mr. Dave Glissmeyer  
CEO  
ProTel Networks  
1336 South 1100 East  
Salt Lake City, UT 84105

RE: Thanks for a job well done!

Dear Dave:

I want to thank you for some outstanding service provided by your company. As you are aware, I am the new CFO at Zero Corporation and IT reports to me. Upon my arrival, I learned that Zero needed to complete a full wiring project for our entire factory (approximately 286,000 square feet) in a one week period. The job needed to be rushed to ensure the wiring was in place for our new ERP system launch. I also learned the original project completion date provided to ProTel by Zero was several weeks later.

Given the dilemma, I called Jan Carlston and requested that your company move up the project date which would require working on the weekend as well. Jan was able to work with your team that same day to provide Zero the necessary resources to successfully complete the project on the new time line over a five day period. I understand that some of your employees re-arranged their personal schedules so they could be available over the weekend. In speaking with Steve Skinner, our IT director, he pointed out that the entire team did a great job and specifically pointed out the superb efforts from Chad and Charles.

The ERP launch was a great success in great part to the efforts of your team at ProTel to ensure the network was connected using state-of-the-art infrastructure and finishing the project on a highly accelerated timeline. Thanks again to you and your team for a job well done.

Sincerely,

A handwritten signature in blue ink that reads 'Tony Sansone'.

Tony Sansone  
Chief Financial Officer