



935 EAST SOUTH TEMPLE • SALT LAKE CITY, UTAH 84102-1411
PHONE: (801) 363-HOME • FAX: (801) 363-0092

July 11, 2008

To Whom It May Concern:

It is with great pleasure that I recommend Protel Networks. They have been the telecommunications service provider for Ronald McDonald House Charities of the Intermountain Area, Inc. since April, 2007.

We had been experiencing problems with our old phone system and Protel installed a new system for two of our houses, networking the houses together.

From the sales representatives to the service technicians, the company is highly professional and unfailing pleasant to work with. The service is fast and the techs know their stuff.

I am happy to give Protel Networks my wholehearted endorsement.

Sincerely,

Bonnie Billings
Operations and HR Director
Ronald McDonald House Charities