



Rebuilding Neighborhoods
house by house... block by block!

www.nwsaltlake.org

July 11, 2008

ProTel Networks
1336 S. 1100 E.
Salt Lake City, UT
84105 - 2568

To Whom It May Concern:

I am writing on behalf of NeighborWorks® Salt Lake, a local not-for-profit organization located in Salt Lake City's west side. We have had our phone service with ProTel Networks since 2003, and our experience with ProTel has been a very positive one.

As a non-profit organization, we must carefully invest our money and insure the products and services we do purchase are of the highest quality. ProTel Networks' expert staff recognized our needs and the needs of the community we serve and supplied us with a reliable phone system with superior customer service. At any time we can contact their service department and receive a solution to any issue – though the issues have been few and far between.

ProTel Networks understands the importance of community and partnership, which are essential in our mission of working in partnership with our residents, government, and businesses to build and sustain neighborhoods of choice.

I want to say thank you to ProTel for the wonderful service over the years and recommend them to anyone looking for a company committed to its customers.

Sincerely,

A handwritten signature in cursive script that reads "Maria Garciaz".

Maria Garciaz
Executive Director